Bharat Sanchar Nigam Ltd.

(A Government of India Enterprise)

Tariff & Costing-CM Section, Corporate Office, 1st Floor, Bharat Sanchar Bhawan, H.C. Mathur Lane, Janpath, New Delhi - 110 001. Tel. No.011-23037200 Fax No.011-23329125



Date: 31.07.2012

No.24-1/2012-T&C-CM

Circular T&C-CM No. 42/12-13

Sub: <u>Clarification on amount to be adjusted from Security Deposit towards IFWT where IFWT could not be recovered –reg.</u>

Queries have been raised by field units regarding cost of IFWT to be recovered from postpaid customer's Security Deposit for IFWT where IFWT could not be recovered. Based on above, it has been decided by the Competent Authority to adjust an amount of Rs.500 as the cost of IFWT from the Security Deposit of postpaid customer at the time of finalization of account of closed WLL connection if the IFWT provided to customer by BSNL could not be recovered in good condition.

2. This circular is issued based on the approval of the Competent Authority in NWP-CDMA cell File No.69-03/2009-CDMA/Tariff/Pt.1. For queries/clarification/ feedback in respect of above tariff, the communication may be addressed to GM (NWP- CDMA/WiMAX), Corporate Office, BSNL, New Delhi.

(Prema Krishnamachari)
Dy. General Manager (T&C)
Ph. 011-23734283

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All CGMs- Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/E/HR/F, BSNL.
- 3) ED-F/CA/NB, BSNL.
- 4) All PGMs / Sr.GMs/GMs, BSNL C.O.
- 5) Sr. GM (S&M)-for publicity.
- 6) GM (IT) for making necessary update in website and place in news item.
- 7) GMs (CMTS/CDMA-Billing Centre).
- 8) Director General P & T Audit, Delhi- 110054.
- 9) OL Section -for Hindi version.
- 10) Guard file.

(Subrat Kumar Mohakud) Dy. Manager (T&C)